



HDFC Quality Policy

HDFC Bank shall constantly strive to innovate and deliver total financial solutions to satisfy customers beyond their expectations in their home and lifestyle needs. This will be driven by;

- Caring customer service, anticipating requirements and delivering proactive solutions.
- ISO 9001-2000 based quality management system and enhancing potential of our through motivation, development and recognition.
- Caring customer service, anticipating requirements and delivering proactive solutions
- State of the art Information Technology and Communications Systems, coupled with continuous improvement based on effective measures and efficient processes